

Chattogram Development Authority CDA Building, Chattogram.



Expressions of Interest (EOI)

1	Ministry/Division	Ministry of Housing and Public Works
2	Agency	Chattogram Development Authority
3	Procuring Entity Name	Chattogram Development Authority
4	Procuring Entity Code	N/A
5	Procuring Entity District	Chattogram .
6	Expression of Interest for Selection of	Operation & Management (O & M) Operator
7	EOI Ref. No.	PD/Elevated/Toll/Service/240.
8	Date (dd/mm/yyyy)	22/02/2024.
9	Procurement Method	Quality and Cost Based Selection(QCBS)
10	Budget and Source of funds	Development Budget, Government
11	Development Partner (if applicable)	N/A
12	Project/Programme Code (if applicable)	N/A
13	Project/Programme Name (if applicable)	Construction of Elevated Expressway from Lalkhan Bazar to Sha-
		Amanat Airport in Chattogram Town 12/03/2024 on 12:00 Noon
14	EOI Closing Date and time	a) Supply, customization and implementation of a proven, Off-the-
15	Major Scope of Services:	shelf, modern real-time, web-based, Online Centralized Toll Collection System using a proven open, commercially supported, non-open source based database (such as Oracle, Microsoft SQL) supports access to BRTA vehicle database for automatic vehicle classification which can be monitored (all transaction including transaction amount and vehicle footage) Real-Time simultaneously from central command and monitoring center, toll plazas, CDA Head Office monitoring center.
		b) Operation and Maintenance (O&M) of Real-time, web-enabled, On-line Centralized multi-station toll management and monitoring system.
16	Name of the Assignment	Selection of Service Provider for Supply, Installation, Testing, Commissioning and Operation & Maintenance (O&M) of a Proven, Off-the-Shelf, Modern, Real-time, Web based, Online and Centralized Toll Collection System with Web based Monitoring and Related Services of Toll Collection and minor maintenance of Mayor Mohiuddin Chowdhury CDA Expressway.
17	Brief Description of Assignment	Brief Description of the project and summary of requirement: The total number of Toll Plazas on the expressway is 06 (Six) with 14 (Fourteen) Nos of toll booths will be installed. Each toll lane, toll systems will be facilitated with automated/touch-n-go/ETC / RFID based facilities to ease traffic queue along toll plazas. All tollbooths will be equipped with both manual and automated payment systems. All major payment systems should be supported. Central monitoring system and core equipment for toll management system will be installed at the central building. While all data cabling using fiber cable will be drawn from this central building a long both sides of the expressway, power supply to each toll plaza (and hence toll booths) will be drawn from the nearest power distribution center of the respective toll plazas/booths. All toll plazas and booths will also be under central CCTV surveillance system, which will be monitored from central building. Number plates of all vehicles passing through toll booths will be auto detected, recorded (for audit purposes) and classified accordingly as per BRTA definition; toll will be collected according to vehicle classifications and rate defined by CDA. The toll management system will be operated and minor maintained for 5 (five) years. Detailed scope of service includes but not limited to the following: 1. Supply, and installation of a proven, Off-the-Shelf, Modern Real-Time, Web-based, On-Line, Centralized Toll collection
	WW V	System using a proven, commercially supported, non-open source based database (such as Oracle, Microsoft SQL etc.) supports

- access to BRTA vehicle database for automatic vehicle classification which can be monitored (all transaction including transaction amount and vehicle footage) Real-Time simultaneously from central building and monitoring center, toll plazas, CDA Head Office monitoring center;
- 2.Supply and Installation of all related Hardware, Software and Network along with setup of requisite POS Terminals, Data Center at central building with backup facilities including power supply equipment at all the Toll Plazas (currently 06 in total).
- 3. Supply, Installation, maintenance and operations of all related Hardware, Software, Network to manage traffic including Automated Toll Barriers, Lane Processors along with Display, Indoor & Outdoor IP Cameras (including ANPR & NVR) etc.
- 4. Supply, Installation, maintenance and operations of required hardware and software at Central Data Center at central building including Central Servers, Backup Server and all related hardware and software.
- 5. Supply, Installation, maintenance and operations of all related Hardware, Software, Network along with setup of requisite RFID/ETC/related equipment for automatic toll collection.
- 6. Supplying of all required items including furniture, related other facilities for operation of each tollbooth, toll plazas, central building provision of all types of staff accommodation.
- 7. Maintenance of the system, beautification of the toll plazas (already constructed by CDA) and provision, installation and maintenance of electronic billboards along the expressway will be part of responsibilities of the toll management provider.
- 8. Supply of all CCTV Surveillance Camera for all Tollbooths and Toll Plaza with other related accessories.
- 9. The customized software shall have provisions to generate toll collection reports for CDA on a daily/weekly/monthly basis or on demand at any time.
- 10. The customized software shall have provisions for auto calculation of Toll and have provisions of adjustment of Toll fee in case of any change made by the Government from time to time. Subscribers will be able to get toll receipts/tickets from the Tollbooths. The Vehicles shall be automatically classified as per the BRTA database. In this case, the service provider shall take necessary steps and supply all equipment and network at BRTA end for obtaining the data on real time basis.
- 11. The service provider shall develop and maintain on-line system(network) with respective RFID offices and banks so that CDA officials can instantly cross check the money deposited before making endorsement.
- 12. CDA shall provide Toll Booth(s) and space for Bank Booth/Bank Authorized Agent Booth to deposit the Toll at central building.
- 13. Reconciliation of fee shall be made monthly between CDA, Service Provider and Bank(s), financial institutions. CDA official(s) will have access to operator local collection offices at any time in this connection as and when required.
- 14. Networking with the Bank/mobile payment gateways for Auto Transfer of Collected Toll.
- 15. Ensure total backup support and supply of necessary equipment/Spare parts from ready stock for smooth operation of toll management and collection system on a 24/7 basis.
- 16. Ensure uninterrupted electricity flow through PDB connection and backup generator for central command center and all toll plazas.
- 17. Minor maintenance of expressway (Example: Cleaning, painting, road marking, replacement of electric bulbs etc.).
- 18. Patrolling and Monitoring on expressway using 2 (two) Nos. Double Cabin pickup to ensure safety and security. 1 (one) No. Double Cabin pickup shall be utilized as patrolling and monitoring for Toll Operation related persons and the other one shall be utilized for Ansars.
- 19. Technology Transfer during and at the end of engagement by the service provider.

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18 Experience, Resources & Delivery Capacity • The Firm should be no	ationally or internationally reputed.
Required Interested service indicating that they (Registration Certific Brochures, description assignments during the successfully complete (Ten) years, average an availability of approprime General experience of	provider must provide information are qualified to perform the services rate, Registered Address, Legal Status, on of successfully completed similar he last 10 (Ten) years, experience and ed similar conditions during the last 10 annual turn-over of the last 5 (five) years,
general experience computerized toll coll-	of minimum 5 (Five) years in
related works and o brochure.	overall experience including company's rganization(s) in similar assignment as
follows; Completed s years Project.	similar projects during the last 10 (ten)
Operation & Maintenance Modern Real-Time W collection System of bridge	cc (O&M) of a Proven Off-the-Shelf 'eb-based On-Line Centralized Toll ge / flyover / highway / expressway with BDT 17.5 Crore in a single contract
2. Availability of the ap professional staff includi similar nature of works) Analyst cum Project Mengineer, Database Adn Maintenance Engineer, Fit	oppropriate skilled staff (list of relevant ing their qualification & experience in such as Operational Director, System Manager, Programmer cum Software ministrator, Network Engineer, System nancial Specialist etc.
(Five) years.	ver shall be submitted over the last 5 Providers must provide Company's
certificate, IT certificate a with company's organog Certificate from Bangla Information System (BA development and mainte certification in software incorporate equivalent mainte.	and administrative / managerial structure gram with list of staff, Membership adesh Association of Software and ASIS) or ISO certification in software enance and at least CMMi Level 3 to development and maintenance or tembership of similar certificate in that
name and address of the a the EOI issuing authority "ORIGINAL" and other form of bound book, both inside a single envelope	be in closed envelope mentioning the applicant, EOI ref. no. & date addressing in 2(Two) copies; 01 (One) marked as as "COPY" in separate envelope in the the "ORIGINAL" and "COPY" shall be e. The applicant shall put the page nents serially and authorized person
capabilities.	ute a Joint Venture to enhance their ciate with other firms (Local or Foreign)
to enhance their qualific shall be done on non-judic JV Agreement shall clearl and role of each partner clearly in the agreement.	cations. The formation of joint venture cial stamp paper of value BDT 300. The ly mention the Title of service. The share of the joint venture shall be mentioned
(Local or Foreign) to e mention whether the asso or "Sub-Consultancy".	s may associate with other organizations enhance their qualifications but should eciation is in the form of "Joint Venture"
experience mentioned in Capacity required" collect	
	bught above if from outside Bangladesh, e and the tenderer shall have to be

		authenticated by his/her embassy/high commission office. If the language of the experience certificates and other submitted documents are not English or Bangla, then the certificates and documents must be translated in English and the translated copy should be authenticated by his/her embassy/high commission office and submitted along with the tender. N.B- All Certificate shall be issued by concerned authority.
21	Location	Mayor Mohiuddin Chowdhury CDA Expressway (Lalkhan Bazar to Shah Amanat Airport, Chattogram)
22	Phasing of services	Three
23	Indicative Start Date	May'2024
	Indicative Completion Date	April'2029
24	Name of the Official Inviting EOI	Mohammed Mahafuzur Rahman
25	Designation of the Official Inviting EOI	Project Director, Elevated Expressway Project.
26	Address of the Official Inviting EOI	Office of the Project Director, Chattogram Development Authority, 3 rd Floor, CDA Building, Court Road, Kotowali, Chattogram-4000.
27	Contact Details of the Official Inviting EOI	02333362113
28	The interested applicants should visit the toll operation site before submitting the EoI. The client (in this case, CDA) shall not be responsible for any costs or expenses incurred by the firms in connection with the preparation and submission of the EOI. The procuring entity reserves the right to reject all EOI's without any reason what so ever.	

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(Mohammed Mahafuzur Rahman)

Project Director Construction of Elevated Expressway from Lalkhan Bazar to Sha-Amanat Airport in Chattogram Town. Chattogram Development Authority, CDA Building, Chattogram Telephone: 02333362113. E-mail:- cdaproject20@gmail.com

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